

EPA Ref: OL000072239

08 June 2022

Mr Phillip Fasham
Manager Water Regulations
PO BOX 2770
BENDIGO VIC 3554
Phillip.Fasham@coliban.com.au

Dear Phillip

Re: Request for information under Regulation 21(1)(a), reference APP015649

Coliban Region Water Corporation's ("Coliban Water") application for an Operating Licence amendment for Operating Licence OL000072239 was received by the Environment Protection Authority ("the Authority") on 12 May 2022.

In document titled "Kyneton Licence Amendment, Communications and Engagement Plan, Updated: 5 May 2022", Coliban Water have stated that EPA will oversee all community engagement and that Coliban Water will mirror EPA communications via their own communication channels.

The Authority considers stakeholder engagement to be a critical criteria for assessment of a permission application. As Coliban Water are relying on EPA to conduct community consultation, the Authority is not able to finalise its assessment of APP015649 until this has been carried out.

EPA has therefore determined that further information is required to inform the assessment of your application.

To ensure consistency with [EPA Charter of Consultation](#) (access to information; participation; transparency; recognition; and feedback) EPA will advertise application APP015649 for a period of 30 business days.

The statutory clock is now paused from the issue date of this document until the Authority receives an acceptably complete response from you containing the required information listed below.

Required information:

1. Evidence that Coliban Water has mirrored EPA communications via their own communication channels.
2. Within two weeks from the date of this document, a stakeholder engagement action plan, with timelines, for both during and post EPA advertising period. (For example, a date by which Coliban Water will host a community information session that is accessible, including an advertisement that gives community enough warning to be able to attend. Also for example, two weeks after the closing period of EPA advertising, Coliban Water will develop a register of all community feedback.)
3. A register of community comments/feedback (EPA will provide Coliban Water with feedback it receives from the community during EPA advertising period).

4. Evidence that Coliban Water has assessed and actioned/responded to community comments/feedback to the Authority's satisfaction.

Please respond to this request for information via the EPA Portal at <https://www.epa.vic.gov.au/Portal>. If you have any queries regarding access to or using the Portal, please contact contact@epa.vic.gov.au or phone 1300 372 842 (1300 EPA VIC).

Regards,



Margaret Green
Senior Permissioning Officer
Permissioning Unit
Environment Protection Authority Victoria